



MORE AVAILABLE SEATS

- May 1: Customers will be able to choose any available seat, while enjoying new services, products and rewards
- Masks will continue to be required; industry-leading cleanliness standards will remain; expert health and medical partners help shape ongoing innovation

MORE DIGITAL TOOLS



- Streamlined digital Travel Planning Center is a one-stop resource to navigate where to go and what to do, all within a couple of clicks
- Delta Discover Map allows customers to search by price or destination type as more service resumes



MORE REWARDS

- SkyMiles® Members can earn up to 75% more towards Medallion® Status
- Most ticket types apply - including Award Travel, an industry first
- Coupled with industry-leading Status extension and Rollover MQM benefit, Medallion Members have a generous head start on 2022 Status

MORE FLEXIBILITY



- Extending the validity of all tickets expiring in 2021 and all tickets purchased in 2021 to expire Dec. 31, 2022
- Extending existing change fee waiver for all Basic Economy tickets purchased through April 30, 2021 (also includes travel originating outside North America)
- Permanent elimination of change fees for all premium and Main Cabin tickets that originate in North America



MORE TO ENJOY

- April 14: Snacks and beverages are back with a redesigned, safer service created in partnership with Mayo Clinic
- Sip and snack on classic and new treats - the first step in bringing food back better
- Stop by and relax at more open Delta Sky Clubs before or after your flight

ENHANCED HEALTH & SAFETY EFFORTS



- Global Cleanliness team continues to innovate on cleanliness
- Onboard hand sanitizing stations and antimicrobial lavatory lighting
- Lysol Disinfecting Wipes used to clean customer-facing areas at airports and on aircraft
- Contactless tap-to-pay technology options onboard
- Ongoing partnership with TSA to ensure airport checkpoint cleanliness