



Getting ready for a smooth start of your travel this summer



Some helpful tips to travel well prepared

At home

- Advice Travel Doc on Airfrance.com or KLM.com for latest health and travel requirements.
- Check-in online or via our apps.
- The fastest way through security? The less hand baggage the better.
- Enjoy the advantages of the Air France and KLM apps. Have latest flight and schedule information at hand, manage your booking and track your baggage at CDG and AMS.
- Wear comfortable shoes and clothes. You may want to bring some food and water.
- Pack a little patience; queues can be longer than normal.
- Check airport's website for advice on actual waiting times for check-in, security and customs.

At the airport

- Come to the airport at the time indicated by the airline.
- If your ticket includes SkyPriority, you benefit from the following advantages:
 - » Priority baggage drop-off and pick-up
 - » Priority lane to go through security
 - » Priority boarding lane
- Have travel documents at hand for customs and boarding.
- Proceed to the gate in time. Boarding via zone calls to make boarding go smoother.

If your baggage is delayed

- Report within 48 hours via Airfrance.com, KLM.com or our apps. You can check the status of your baggage with the file reference number (PIR) there too.



Additional measures from Air France and KLM

Travelling via Paris

The minimum connecting time (MCT) is temporarily enlarged from 60 to 80 minutes. This applies for connections between terminal F and terminal E at Paris-CDG and affects Air France, KLM and Delta customers that have a connection between Europe and ICA and vice versa.

Travelling via Amsterdam

The minimum connecting time (MCT) is temporarily enlarged for all connecting flights via Amsterdam. This affects Air France, KLM and Delta customers with connections.

- From Europe to Europe: 40 => 60 minutes
- From Europe to ICA: 50 => 70 minutes
- From ICA to Europe: 50 => 70 minutes

KLM has taken among the following measures to reduce the inconvenience for customers that travel from or via Amsterdam. The measures are effective until 28 August.

- Restricted sales of remaining seats on KLM and KLM Cityhopper flights to European destinations. This to free up space for customers whose flight has been cancelled or that missed their flights due to long queues at Schiphol.
- Customers, whose flight is cancelled, will be informed in a timely manner by KLM or their travel agent and rebooked onto a different flight. In most cases, this flight will depart on the same day or as close as possible to the original booking.
- Increased options to rebook via the self-service kiosks. Specific, more flexible, options to rebook due to the situation may apply. Check our rebook policy on [Airfrance.com](https://www.airfrance.com) or [KLM.com](https://www.klm.com).
- Cancelling 10 to 20 return flights to European destinations every day.